

## CIVIL AVIATION

### Summary of Questions Asked

Various issues regarding Mumbai Airport, Navi Mumbai proposed International Airport, slums on Airport land have been raised.

1) ***Mumbai Airport Expansion :***

effective, optimum utilization, better passenger services highlighted.

2) ***Airport at Navi Mumbai :***

Consistent follow up with GoI and State Government regarding proposed new International Airport at Navi Mumbai.

3) ***Rehabilitation of slums on Airport Land :***

A special sanction of Rs.30 crores put to get released of 160 acres of Airport land. Rehabilitation of 2116 slum dwellers of Jarimari, Kurla area got implemented. Proposal to complete, extend the Taxi Track to ease out air traffic.

4) ***Passenger amenities :***

Optimum utilization of Aero-Bridge, new and old buildings, direct transfer of domestic passengers to international terminal air traffic jam, shuttle lounge, etc.; issues raised and sorted out.

**LOK SABHA**

**QUESTION NO 93**

ANSWERED ON 18.11.2002

**AIR TRAFFIC JAM AT MUMBAI**

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether Mumbai airport is facing Air Traffic Jam Problem leading to delay of flights;
- (b) if so, the details of flights delayed during the last three months;
- (c) the reasons for non availability of runways; and
- (d) the measures to tackle the problem?

**ANSWER**

- a) Yes, Sir, there have been delays during the peak hours.
- b) A total of 1132 flights during August 2002, 873 flights during September 2002 and 1433 flights during October, 2002 were delayed.
- c) Runways are not available due to bunching of flights and maintenance of runway for certain time daily.
- (d) The position would ease once the work on runways is completed in November, 2002 itself. Further, the Airports Authority of India has plans to construct a parallel taxi track connecting runway 32 with main runway near intersection.

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**LOK SABHA**

**QUESTION NO 2969**

ANSWERED ON 09.12.2002

**DEVELOPMENT OF MUMBAI AIRPORT**

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether there is a proposal to redesign the airport at Mumbai; and
- (b) if so, the details thereof?

**ANSWER**

- (a) & (b):- No, Sir. However, Airports Authority of India has an on going process of development for augmentation of capacities for passenger and cargo facilities.

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**LOK SABHA**

**QUESTION NO 4392**

ANSWERED ON 22.04.2002

**BASIC AMENITIES AT SLUMS OF MUMBAI AIRPORT**

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether basic amenities like sanitation, water and electricity are not being provided to the slum dwellers near Mumbai airport;
- (b) if so, whether the Government have received any request from Government of Maharashtra and Members of Parliament to provide basic amenities to these slum dwellers;
- (c) if so, the details thereof and the reaction of the Government thereto;
- (d) whether the State Government has asked for NOC to provide basic amenities to these slums; and
- (e) if so, the reaction of the Government thereto?

**ANSWER**

- (a),(b), (c), (d) and (e):-Requests have been received for issue of NOC for providing basic amenities to slum dwellers near Mumbai Airport. Government of Maharashtra has been informed of the inability to accede to such request. Providing such facilities to encroachers on airport land will create difficulties in removing such encroachments.

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**LOK SABHA**

**QUESTION NO 3174**

ANSWERED ON 05.08.2002

**SLUMS HURDLE ON RUNWAY OF MUMBAI AIRPORT**

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether the hurdles in construction of the second adjoining runway of Mumbai airport would be cleared by mid of August, 2002; and
- (b) if so, the details thereof?

**ANSWER**

- (a) and (b): There are two intersecting runways at Chhatrapati Shivaji International Airport, Mumbai. The main runway 09/27 is 3489 meters long and the secondary runway 14/32 is 2925 meters long. Due to non-availability of land at this airport, construction of another parallel runway is not feasible.

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**LOK SABHA**

**QUESTION NO 5945**

ANSWERED ON 06.05.2002

**CANCELLATION OF FLIGHTS BY INDIAN AIRLINES**

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) the details of the flights cancelled by the Indian Airlines on Mumbai-Delhi route from January 1, 2002 to April 20, 2002 alongwith the reasons of cancellation of each flight and the details of booking done on the same;
- (b) whether the competitors like Sahara Airlines has announced compensation scheme for cancellation and late running of their flights;
- (c) if so, whether Indian Airlines has any such schemes;
- (d) if so, the details thereof;
- (e) if not, the reasons therefor; and
- (f) the steps taken by the Government to improve efficiency of Indian Airlines to compete with private airlines and to avoid cancellation of flights?

**ANSWER**

- (a) Indian Airlines operated 1010 flights on Mumbai-Delhi sector from 01.01.2002 to 20.04.2002 which inter-alia included 49 flights that were combined, in line with airline practices worldwide, with other flights on account of various reasons including weather, ATC delays, air field non-availability and other operational and commercial reasons.
- (b) Yes, Sir.
- (c), (d) and (e): Indian Airlines is providing the following facilities, if the flight is delayed by more than one hour or cancelled:
  - Full refund if desired by a passenger.
  - Alternate arrangements are made to take the passengers to destination either by air of other modes of transport subject to availability.
  - Involuntary rerouting through circuitous route and / or up- gradation to a higher class, subject to availability of seat.
  - Complimentary service of beverages, snacks or meals depending upon the timings.
- (f) Indian Airlines constantly endeavours to improve its on time performance and has ataken the following steps to minimise delays/ cancellations:
  - 1) All delays are investigated to pinpoint the cause and remedial action is taken where ecessary.
  - 2) Engineering delays are being dealt with special emphasis. At the Base Stations, the delay is analyzed to identify the cause and the repetitive nature of snag. In case a repetitive snag is detected, special maintenance action is immediately initiated to ensure that the snag does not persist.

- 3) At the corporate level, the punctuality of services is closely monitored on a daily basis.
  - 4) In each region, a meeting to evaluate the reliability of systems for the aircraft based in that region is held periodically. In this meeting, the Defect Rate of various aircraft systems is studied and analyzed. In the case of an increase, either the time between overhaul is reduced or modifications are carried out in consultation with the manufacturer and the Directorate General of Civil Aviation(DGCA).
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## LOK SABHA

QUESTION NO 1175

TO BE ANSWERED ON 30.07.2001

### DEVELOPMENT OF MUMBAI AIRPORT

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether the Government have formulated any plan for the development of Mumbai Airport;
- (b) if so, the details thereof;
- (c) whether the land for the rehabilitation of slum dwellers has been re-allocated;
- (d) if so, the details thereof; and
- (e) the amount sanctioned by the Airports Authority of India (AAI) and the local body for this purpose?

### ANSWER

(a) & (b) :- Yes, Sir. Installation of three additional aerobridges for passengers facilitation at domestic passenger terminal and augmentation of Export & Import Cargo facility, construction of fully modernised Export Cargo terminal III A and Import Cargo terminal Phase-II at international Cargo terminal of Mumbai airport have been proposed.

(c),(d) & (e):- No, Sir. No land has been re-allocated for rehabilitation of slum dwellers. Part of the slum dwellers who encroached airport land are being rehabilitated through Shivsahi Punarvasan Prkalp Ltd. (SPPL), a Government of Maharashtra company & Slum Rehabilitation Authority (SRA), a department of Government of Maharashtra under Tripartite Agreement between SPPL, SRA & Airports Authority of India (AAI). SPPL is constructing multi- storied tenements on Government land earmarked by the State Government of Maharashtra for rehablitation. AAI has sanctioned a sum of Rs. 30 crores for rehabilitation of slum dwellers from the airport land which is required for operational purposes at Mumbai airport.

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**LOK SABHA**

**QUESTION NO 2190**

TO BE ANSWERED ON 02.12.2002

**CONNECTING DOMESTIC AND INTERNATIONAL AIRPORTS AT MUMBAI**

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether some MP's have requested his Ministry to start shuttle bus services between Domestic and International Airports in Mumbai;
- (b) if so, whether the Ministry is considering the proposal positively; and
- (c) if so, the details of the plan?

**ANSWER**

- (a), (b) and (c):- There are coach services already plying between domestic and international airports in Mumbai for the passengers on the city side.

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**LOK SABHA**

**QUESTION NO 4266**

ANSWERED ON 12.08.2002

**OPTIMUM UTILISATION PROGRAMME FOR AIRPORTS**

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether the Government have finalized optimum utilization programme for National and International airports in India;
- (b) if so, whether Mumbai Airport is on top priority;
- (c) if so, the details thereof;
- (d) whether the aircraft have to wait for 15-30 minutes for take off and landing at Mumbai Airport; and
- (e) if so, the remedial steps contemplated by the Government in this regard?

**ANSWER**

- (a) to (e):- Airports Authority of India (AAI) has taken up a study with the help of International Civil Aviation Organisation (ICAO) for optimum utilization of air traffic capacity at Mumbai and Delhi Airports. Modernized air traffic services have been commissioned at Mumbai airport, as a result of which the air traffic handling capacity has been enhanced to 30 flights per hour. This has improved the flight handling capacity, though at times certain present constraints of runway and taxiways, can lead to queuing up of aircraft.

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**LOK SABHA**

**QUESTION NO 3125**

ANSWERED ON 19.03.2001

**INTERNATIONAL AIRPORT AT NAVI MUMBAI**

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether Maharashtra Government has dropped its plan to construct the international airport at Revas Mandva in Konkan region;
- (b) if so, the details thereof;
- (c) whether Maharashtra Government has selected the 950 hectare land at Navi Mumbai owned by State Industrial Development Corporation;
- (d) if so, the details thereof;
- (e) whether the State Government has consulted the Union Government in this regard;
- (f) if so, the details thereof;
- (g) whether the said land has since been acquired for international airport at Navi Mumbai; and
- (h) if so, the time by which this land is likely to be acquired and project is to be started?

**ANSWER**

(a), (b), (c), (d), (e), (f), (g) & (h) :- The State Government has dropped its plan to construct the international Airport at Revas Mandva as the site requires a huge investment in infrastructure like roads, bridges and mass rapid transport system and there is objection from environmentalists. In view of this State Government has proposed to provide additional land at Navi Mumbai for a two runway airport. The State Government has been asked to complete the proposed technical/traffic studies and then send a formal proposal for the consideration of the Government.

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**LOK SABHA**

**QUESTION NO 169**

TO BE ANSWERED ON 18.11.2002

**NEW AIRPORT NEAR MUMBAI**

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether the Union Government and the Government of Maharashtra have since decided to develop a new Airport near Mumbai;
- (b) if so, the details thereof;
- (c) if not, the reasons therefor;
- (d) the total estimated cost of the project and the source of its funding; and
- (e) the benefits likely to be accrued therefrom?

**ANSWER**

(a), (b), (c), (d) & (e) :- The techno - economic feasibility report prepared by the City and Industrial Development Corporation (CIDCO) of Maharashtra for construction of a second international airport at Navi Mumbai at an estimated cost of Rs.3230 crores is under examination.

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**LOK SABHA**

**QUESTION NO 3251**

ANSWERED ON 05.08.2002

**NON-FUNCTIONING OF AERO BRIDGES AT MUMBAI AIRPORT**

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether in July, 2002 none of the Aero-bridges at Mumbai airport were functional;
- (b) if so, the reasons therefor;
- (c) the action proposed to be taken against the erring staff; and
- (d) the details of expansion cost of Mumbai airport which took place recently?

**ANSWER**

- (a) No, Sir.
- (b) & (c) :- Do not arise.
- (d) An amount of Rs.19.97 crores was spent on installation of 3 aerobridges, 1 escalator and increase in security hold area at Terminal-1A of Mumbai Airport.

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**LOK SABHA**

**QUESTION NO 3038**

ANSWERED ON 09.12.2002

**NEW SHUTTLE LOUNGE AT MUMBAI AIRPORT**

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether Indian Airlines have started new shuttle lounge at Mumbai Airport;
- (b) if so, the details thereof;
- (c) whether complaints from Members of parliament have been received regarding the furnitures and amenities not being up-to the mark;
- (d) if so, the details thereof;
- (e) the action taken in this regard; and
- (f) the name of the developers alongwith the terms and condition?

**ANSWER**

- (a) and (b): A new shuttle lounge at the departure level of Terminal 1A has been put into operation by M/s. Oberoi Airport Services for Indian Airlines Limited. The shuttle lounge became operative with effect from 27th October, 2002.
- (c) and (d): Yes, Sir. Complaints have been received from certain Members of Parliament about the condition of the chairs and sofas in the shuttle lounge.
- (e) The matter was taken up with M/s. Oberoi Airport Services who were asked to immediately refurbish the chairs and sofas placed in the shuttle lounge. The chairs and sofas have since been refurbished.
- (f) The shuttle lounge services at Terminal 1A is being provided by M/s. Oberoi Airport Services. The terms and conditions, inter-alia, contain the following :-
  - i) Indian Airlines would continue to provide its executive class passengers amenities at the shuttle lounge of M/s. Oberoi Airport Services at Terminal 1A.
  - ii) The shuttle lounge will cater only to Indian Airlines passengers. No other passengers or card holders will be entertained at the shuttle lounge.
  - iii) The payment would be made by Indian Airlines on monthly basis based on the number of passengers.
  - iv) The agreement can be terminated by Indian Airlines by giving one month notice.
  - v) M/s. Oberoi Airport Services will provide two staff in this shuttle lounge in each shift to assist the passengers.
  - vi) Any breach of the above conditions will be considered as deficiency of service and penalty of not paying the bill for the whole day will be applicable.

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**LOK SABHA**

**QUESTION NO 2141**

TO BE ANSWERED ON 18.03.2002

**NON-FUNCTIONING OF AERO-BRIDGE  
AT MUMBAI AIRPORT**

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether the four aero-bridges at Mumbai Airport are not working;
- (b) if so, whether the facilities and amenities at both Mumbai Domestic and Mumbai International Airports have gradually deteriorated;
- (c) if so, the details thereof and the reasons therefor;
- (d) whether due to lack of coordination at the International and Domestic Airports among various agencies the passengers are put into inconvenience and flights are delayed; and
- (e) if so, the details of the action plan chalked out by the Government to improve the passenger amenities at the said airports?

**ANSWER**

- (a) No, Sir. Only one finger (L2) out of the two fingers of Aerobridge No.52 at Terminal 2C is not functional since November, 2001 due to slight movement of the vertical column in one direction. The matter has already been taken up with the manufacturers who is expected to arrive during this month for rectification of this aerobridge. However, aerobridge facility is functional with the L1 finger.
- (b) No, Sir.
- (c) Does not arise.
- (d) The system of coordination between different agencies working at International and Domestic Terminal of Chhatrapati Shivaji International Airport, Mumbai is working satisfactorily through mutual consultations and regular meetings of Airport Security Committee, Airport Facilitation Committee and Core group. However, due to the security scenario prevailing in the country and world, and increased security measures like checking of hand baggage etc. by Airport Security Units, at times inconvenience may be caused to the passengers and there may also be slight delay in the departure of flights.
- (e) Maharashtra Police have inducted more police officials for speedy clearance of the passengers. Additional gates to the Security hold area at T-1B have been provided. Additional tables have also been provided for frisking of the hand baggage by the police, to avoid harassment to the passengers and delay in the flights.

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**LOK SABHA**

**QUESTION NO 5263**

ANSWERED ON 23.04.2001

**RENOVATION OF HOTELS OF HCI AT MUMBAI**

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether the Hotel Corporation of India has chalked out any programme to renovate and upgrade its rooms facilities in Hotels upto international standards;
- (b) if so, the details thereof;
- (c) the number of rooms upgraded so far particularly in Mumbai in different Hotels of HCI;
- (d) the total expenditure incurred by HCI on Mumbai Airport and Juhu Centaur; and
- (e) the other steps being taken by the Government to attract more foreigners to Government owned hotels by providing more facilities to them?

**ANSWER**

(a), (b), (c) and (d):- Renovation in all the three properties viz. Centaur Hotel Mumbai Airport, Centaur Hotel Juhu Beach and Centaur Delhi Airport has been proposed during this year.

Number of rooms upgraded to international standards in two hotels of HCI in Mumbai are as follows:-

- (i) Centaur Hotel Mumbai Airport:- 60 Guest rooms alongwith shafts and corridors at an approximate cost of Rs.440 lakhs.
  - (ii) Centaur Hotel Juhu Beach:- 40 Guest rooms with shafts and corridors. Work for 41 guest rooms and 3 nos. suits is in progress. The approximately cost is Rs. 462 lakhs.
- (e):-Information is being collected and will be laid on the table of the House.

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**LOK SABHA**

**QUESTION NO 2226**

ANSWERED ON 07.08.2000

**SHIFTING OF HUTMENT NEAR MUMBAI AIRPORT**

Will the Minister of CIVIL AVIATION be pleased to state:-

- (a) whether the Government propose to shift hutment near Mumbai Airport;
- (b) if so, the number of hutments, slums located on/near airport Authority land at Mumbai;
- (c) whether the Airport Authority of India and Government of Maharashtra have chalked out resettlement programme of the hutment near the runway;
- (d) if so, the details thereof;
- (e) the total expenditure to be borne on this resettlement programme; and
- (f) the time by which hutments/slums near Mumbai airport are likely to be resettled?

**ANSWER**

- (a) There is a proposal to shift the hutments near Mumbai airport in a phased manner.
- (b) As per census taken in 1995, approximately 85,000 hutments are scattered/located on the Airports Authority of India's (AAI) land all around Mumbai airport.
- (c) Yes, Sir.
- (d), (e) and (f):- AAI and Government of Maharashtra have chalked out a programme for resettlement of 2500 hutments in Jari Mari area under Phase-I which is required for immediate critical operations. It has been planned to undertake survey of this area by the State Government agency. No time frame for this can be given, at present, till the completion of the survey.

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